



November 6, 2006

To Whom It May Concern:

Dee Cramer, Inc. has been a Lennox dealer since 1973 and has always maintained an excellent credit relationship with us.

Dee Cramer is a progressive and innovative company. They pursue continuing education within the HVAC industry and place great emphasis on providing the highest level of customer service to the public.

Dee Cramer is one of the original companies to join the Dave Lennox Premier Dealer Program. This program recognizes Lennox dealers who strive to exceed their customers' expectations. Additionally, to remain in the Premier Dealer Program a Lennox dealer must receive an excellent customer satisfaction rating from their customers through monthly survey ratings.

We are continually impressed with the level of professionalism that Dee Cramer exhibits and the manner in which they conduct their business.

Sincerely,

A handwritten signature in black ink that reads "D. Mark Schulert".

Mark Schulert
Detroit District Manager
Lennox Industries