

Dear Jaime:

Kudos to Dee Cramer and its service technician, Dominic.

On June 22, my husband called Dee Cramer to inquire about having our air conditioner moved to a new location and what were the rates.

The next day, Dominic did come to the house. He was very polite, knowledgeable, helpful, and had the unit moved in a timely fashion! His work was very neat and he cleaned up the area once he was finished. I asked him lots of questions and he was very nice and didn't seem to mind my questions and frequent status updates!

This was one contractor visit that did what it promised and we will be sharing our good experience with friends and family.

Thank you again.

John & Tracy