

Dear Rich:

Thank you so much for a job well done. My experience with Dee Cramer was a pleasant surprise given my past experiences with our home improvement and maintenance companies.

The job was completed as promised and as bid and was performed in an impeccable manner with consideration for the look of my home as well as the function I was looking for.

The young man, Ryan, who did the actual work was courteous, timely, efficient, and, in the end, very neat as the job was cleaned up and completed with no loose ends. I think the final detail was in the way he cleaned up the job site that was most impressive, as I was prepared to set about putting my basement back in order. However, when I went to clean up I was pleasantly surprised to find everything already in order.

Given this experience, please use me as a reference to anyone you wish and again, many thanks for a job well done.

Thank you,

David